



**WE WANT YOU TO HAVE A SUCCESSFUL, STRESS-FREE DELIVERY. PLEASE REVIEW THE DETAILS BELOW TO HELP MAKE THAT HAPPEN. THEN, RELAX AND ENJOY YOUR NEW FURNITURE!**

**TRACK YOUR DELIVERY BY CLICKING HERE!**

**YOU WILL BE PROMPTED TO ENTER A PHONE OR INVOICE NUMBER**

**TIME FRAME**

We will call/text email to confirm your delivery address, items, and a 2-hour delivery time frame 2 days prior to delivery.

**GETTING THERE**

Please let us know if you have a gate code, elevator reservations, or any delivery restrictions in your community.

**HEALTH & SAFETY**

Our teams follow CDC recommended health/safety procedures to keep you safe, including contactless delivery confirmation.



**SIGNING FOR DELIVERY**

In order to complete your delivery, we do need a responsible adult that is 18 years of age or older to direct and accept delivery.

**DELIVERY TIMING**

Deliveries occur from 9:00 am to 6:00 pm. Your 2-hour window is the estimated arrival time due to traffic, distance, and other factors.



**MEASURE TWICE**

Measurements of what's being delivered, the space where it will go, and height/width of doorways, stairs, and halls.

**READY TO GO**

Please move furniture, home decor, and pets out of the delivery path and final room(s). Our teams cannot move existing furnishings.

**NOTIFY US**

If any issues or concerns arise after your delivery, please let us know within 24 hours of your delivery.



**ANY QUESTIONS PLEASE CONTACT US AT 931-648-3040**